## Revision History

<table>
<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
<th>Author</th>
</tr>
</thead>
<tbody>
<tr>
<td>2/7/2020</td>
<td>1.0</td>
<td>Original document</td>
<td>Matthew Pogacnik</td>
</tr>
<tr>
<td>4/24/2020</td>
<td>2.0</td>
<td>Removed Reset by Email as an option for Forgotten Password</td>
<td>Matthew Pogacnik</td>
</tr>
<tr>
<td>8/27/2020</td>
<td>3.0</td>
<td>Added One Time Passcode procedures; updated forgot password subsections</td>
<td>Matthew Pogacnik</td>
</tr>
<tr>
<td>9/17/2020</td>
<td>4.0</td>
<td>Added step to Registration, Reset Password by Security Questions, and Editing an account sections to inform of using an email account to reset password by OTP; added password reset time to reset password subsections</td>
<td>Matthew Pogacnik</td>
</tr>
<tr>
<td>9/25/2020</td>
<td>5.0</td>
<td>Added registration email verification information</td>
<td>Matthew Pogacnik</td>
</tr>
<tr>
<td>1/28/2022</td>
<td>6.0</td>
<td>Added Home Page and De-Migrate sections</td>
<td>Matthew Pogacnik</td>
</tr>
<tr>
<td>7/27/2022</td>
<td>7.0</td>
<td>Added Enhanced Security, updated Registration procedure</td>
<td>Matthew Pogacnik</td>
</tr>
</tbody>
</table>
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Page</td>
<td>3</td>
</tr>
<tr>
<td>Registration</td>
<td>4</td>
</tr>
<tr>
<td>Linking a Google account with Keystone Login</td>
<td>9</td>
</tr>
<tr>
<td>Log In</td>
<td>11</td>
</tr>
<tr>
<td>Forgot Username</td>
<td>13</td>
</tr>
<tr>
<td>Forgot Password</td>
<td>15</td>
</tr>
<tr>
<td>Reset password by One Time Passcode</td>
<td>15</td>
</tr>
<tr>
<td>Reset password by Security Questions</td>
<td>19</td>
</tr>
<tr>
<td>What’s New</td>
<td>23</td>
</tr>
<tr>
<td>PA Login Migration</td>
<td>24</td>
</tr>
<tr>
<td>New Keystone Login users with an existing PA Login account</td>
<td>24</td>
</tr>
<tr>
<td>Current Keystone Login users with an existing PA Login account</td>
<td>28</td>
</tr>
<tr>
<td>Social Accounts</td>
<td>30</td>
</tr>
<tr>
<td>Linking a Google account</td>
<td>30</td>
</tr>
<tr>
<td>Converting a Google account</td>
<td>32</td>
</tr>
<tr>
<td>Adding a Google account to an existing Keystone Login account</td>
<td>35</td>
</tr>
<tr>
<td>Account Self-Management</td>
<td>37</td>
</tr>
<tr>
<td>Change Password</td>
<td>37</td>
</tr>
<tr>
<td>Edit Account</td>
<td>39</td>
</tr>
<tr>
<td>Multi-Factor Authentication (MFA)</td>
<td>45</td>
</tr>
<tr>
<td>Verification</td>
<td>47</td>
</tr>
<tr>
<td>Enhanced Security</td>
<td>53</td>
</tr>
<tr>
<td>Application List</td>
<td>58</td>
</tr>
<tr>
<td>De-Migrate Keystone Login Account</td>
<td>62</td>
</tr>
<tr>
<td>Log out</td>
<td>65</td>
</tr>
</tbody>
</table>
INTRODUCTION

Keystone Login is an account management system for Commonwealth of Pennsylvania online services.

The Keystone Login portal provides the following capabilities: account creation and management, identity verification, authentication services and single sign-on (sign on once to access multiple applications), social media login (e.g., Google), and risk-based multi-factor authentication.

The images included in this document derive from a desktop session. Keystone Login can also be accessed via laptops, tablets, and mobile devices. While the instructions included in this document remain the same regardless of the device used to access Keystone Login, images may appear different on different devices.
HOME PAGE

Users will be able to view two separate banners at the top of the Home page.

The red banner displays Alert Messages. Alert Messages are any active notices for users in Keystone Login.

The blue banner displays information. If users are experiencing any issues with Keystone Login which they are unable to resolve themselves, the Information banner provides contact information for the Keystone Login Help Desk.

Following these banners are the user options within Keystone Login. These options are:

- Log In
- Register
- Help
- What’s New

Further information regarding each option is present in the following sections.
REGISTRATION

New users should follow these steps to register an account in Keystone Login:

1. Click Register on the Keystone Login Welcome page

2. Enter first name, last name, and date of birth
3. Click the box to enable Enhanced Security for the account. This is an optional feature.
   a. Typically, contact information is not required to register a Keystone Login account; however, an email address is required if the account uses Enhanced Security. Enhanced Security will prompt the user to update their password every 60 days.
4. Enter an email address and mobile phone number
   a. You can reset the password using a one-time passcode by providing a valid email address (see Reset password by One Time Password for instructions)
   b. During registration, if you provide an email address, it must be validated. An email containing a One Time Passcode will be sent to the email address provided and you will need to enter the 6-digit code to complete the verification process.
5. Enter a username for the Keystone Login account
   a. Usernames must be between 6 and 20 characters and should not contain spaces or special characters (e.g., /, ?, @, etc.)
   b. Once registered, the username cannot be edited
6. Enter a password for the Keystone Login account
   a. Passwords must be between 12 and 128 characters
   b. Do not include any portion of the username, first name, or last name in the password
   c. The password must include any three of the following four criteria:
      i. One uppercase letter (e.g., A, B, C, etc.)
      ii. One lowercase letter (e.g., a, b, c, etc.)
      iii. One number (e.g., 1, 2, 3, etc.)
      iv. One special character (e.g., /, ?, @, etc.)
7. Confirm the password
8. Select three security questions from the drop-down menus
   a. Answer each question in the spaces provided
   b. Answers should be unique
   c. The same answer should not be used for multiple questions
   d. Security answers are case sensitive and can include spaces
9. Click Register

10. Enter the one time passcode sent to the email address associated with the account.
11. Click Submit.
A message will be displayed notifying of a successful account creation.
Linking a Google account with Keystone Login

Users may link a Google account with Keystone Login while registering as a new user. This is not a requirement; however, if the user would prefer this option, follow these steps to link a Google account:

1. Click Log In on the Keystone Login Welcome page

![Welcome page]

2. Click Sign in with Google

![Sign in with Google]

3. This action will prompt either:
   i. Redirection to a Google sign in page, or;
   ii. Automatic sign in

4. Click Register
A message will be displayed notifying of a successful account creation.
LOG IN

Once an account is registered, log in to Keystone Login by following these steps:

1. Click Log In on the Keystone Login Welcome page

![Welcome page with options: Log In, Register, Help, What's New]

2. Enter the Keystone Login username and password
3. Click Log In
FORGOT USERNAME

For assistance recovering a Keystone Login username:

1. Click Log In on the Keystone Login Welcome page

2. Click "Forgot Username?"
3. Enter the email address associated with the Keystone Login account
4. Click Submit

An email will be sent to the email address on file providing the registered username.
FORGOT PASSWORD

Reset password by One Time Passcode

If a valid email address is associated with an account, users may access the account using a one-time passcode by following these steps:

1. Go to the Keystone Login homepage
2. Click Log In

3. Click Forgot Password
4. Enter a username and click Submit

5. If the username exists and the account has an associated email address, two reset password options will be displayed: Reset by One Time Passcode or Reset by Security Questions

6. If the account has no email address listed, only the Reset by Security Questions option will be displayed

7. Click the Reset by One Time Passcode option
8. A 6-digit passcode will be sent to your email
9. Enter the code and click Submit. Note that the code will only be valid for 10 minutes.

10. If the code is input incorrectly, you will receive a validation error. You have three attempts to correctly enter the code. After three failures, you will be instructed to restart the process.

11. Once the code is validated, you will be navigated to the Change Password screen
12. Enter a new password
   a. Passwords must be between 12 and 128 characters
   b. Do not include any portion of the username, first name, or last name in the password
   c. Passwords must include any three of the following four criteria:
      1. One uppercase letter (e.g., A, B, C, etc.)
      2. One lowercase letter (e.g., a, b, c, etc.)
      3. One number (e.g., 1, 2, 3, etc.)
4. One special character (e.g., /, ?, @, etc.)

13. Confirm the password
14. Click Submit

15. If successful, a message will be displayed notifying of the change to the password

16. Once finished, attempt to log in with the new password for verification
   a. Please note that password resets may take up to an hour to propagate across all servers
Reset password by Security Questions

If there is no email address associated with an account, users can only access the account by answering security questions:

1. Follow the identity validation procedure
2. You can reset the password using a one-time passcode by providing a valid email address (see Edit Account for instructions)
3. From the Welcome page of Keystone Login, click Log In
4. Click Forgot Password?
5. Enter the Keystone Login username
6. Click Submit

7. Select Reset by Security Questions
8. Answer each security question
9. Click Submit

a. Enter a new password
   i. Passwords must be between 12 and 128 characters
   ii. Do not include any portion of the username, first name, or last name in the password
   iii. Passwords must include any three of the following four criteria:
       1. One uppercase letter (e.g., A, B, C, etc.)
       2. One lowercase letter (e.g., a, b, c, etc.)
       3. One number (e.g., 1, 2, 3, etc.)
       4. One special character (e.g., /, ?, @, etc.)

b. Confirm the password
c. Click Submit
10. A message will be displayed notifying of a successful change to the password.

11. Once finished, attempt to log in with the new password for verification
   a. Please note that password resets may take up to an hour to propagate
      across all servers
WHAT’S NEW
To review previous end-of-sprint deployment updates and fixes for Keystone Login, click the What’s New option on the Welcome screen.

Users may click on any available release number to open the details and read the updates and fixes deployed in a given release.
PA LOGIN MIGRATION

PA Login users must migrate their accounts to Keystone Login to maintain account activity history within the applications. The ability to create a new PA Login account ended effective December 21, 2019.

New Keystone Login users with an existing PA Login account

1. Click Log In on the Keystone Login Welcome page

![Welcome page]

2. Click "Migrate an existing PA Login account?"
3. Click “I have not logged into Keystone Login before”

4. Enter the PA Login username and password

5. Enter the new Keystone Login account details
a. Username
b. Email address
c. Date of birth
d. Password
   i. Passwords must be between 12 and 128 characters
   ii. Do not include any portion of the username, first name, or last name in the password
   iii. The password must include any three of the following four criteria:
       1. One uppercase letter (e.g., A, B, C, etc.)
       2. One lowercase letter (e.g., a, b, c, etc.)
       3. One number (e.g., 1, 2, 3, etc.)
       4. One special character (e.g., /, ?, @, etc.)
6. Select three security questions from the drop-down menus
   a. Answer each question in the spaces provided
   b. Answers should be unique
   c. The same answer should not be used for multiple questions
   d. Security answers are case sensitive and can include spaces
7. Click Submit
A message will be displayed notifying of a successful account migration.
Current Keystone Login users with an existing PA Login account

Follow these steps to migrate a PA Login account:

1. Click Log In on the Keystone Login Welcome page

   ![Welcome Screen]

2. Click “Migrate an existing PALogin account?”

   ![Log In Screen]
3. Click “I have an existing Keystone Login account”

**PALogin to Keystone Login Migration**

Please select one of the following

- I have not logged into Keystone Login before

**I have an existing Keystone Login account**

4. Enter the PA Login username and password

**PALogin Credentials**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Username</td>
<td></td>
</tr>
<tr>
<td>Password</td>
<td></td>
</tr>
</tbody>
</table>

1. Enter the Keystone Login username and password
2. Click Submit

**Keystone Login Credentials**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Username</td>
<td></td>
</tr>
<tr>
<td>Password</td>
<td></td>
</tr>
</tbody>
</table>

A message will be displayed notifying of a successful account migration.

**Keystone Login Migration Success**

*Your PALogin account has been successfully migrated with a new Keystone Login account. Please click here to Log in*
SOCIAL ACCOUNTS

Social accounts provide easier access for users. Rather than create an account with a new username and password, users may link an existing Google account to Keystone Login.

Linking a Google account

To link a Google account with Keystone Login, follow these steps:

1. Click Log In on the Keystone Login Welcome page

![Welcome page with Log In option]

2. Click Sign in with Google

![Sign in with Google button]
Once logged in, two options will be displayed on the home page: “Convert my Account to a Keystone Account” or “Add my social account to a Keystone Account”.

Welcome

Please select one of the following options:

- Convert my Account to a Keystone Account
- Add my Social Account to a Keystone Account
- Delete my Social Account
- Manage Multi-Factor Authentication
- Verify Account
- Help
- Log out
Converting a Google account

To convert a social account to Keystone Login:

1. Click Convert my Account to a Keystone Account on the home page of your Keystone Login account
2. Enter first name, last name, and date of birth

   Personal Information:
   - First Name
   - Last Name
   - Date Of Birth

3. Enter email address and mobile phone number
   a. Contact information is not required
   b. A valid email address is necessary for account information retrieval

   Contact Information:
   - Email
   - Mobile Phone Number

4. Enter a username for the Keystone Login account
   c. Usernames must be between 6 and 20 characters and should not contain spaces or special characters (e.g., /, ?, @, etc.)
   d. Once registered, the username cannot be edited

   Login Information:
   - Username
   - Password
   - Confirm Password
5. Enter a password for the Keystone Login account  
   e. Passwords must be between 12 and 128 characters  
   f. Do not include any portion of the username, first name, or last name in the password  
   g. The password must include any three of the following four criteria:  
      i. One uppercase letter (e.g., A, B, C, etc.)  
      ii. One lowercase letter (e.g., a, b, c, etc.)  
      iii. One number (e.g., 1, 2, 3, etc.)  
      iv. One special character (e.g., /, ?, @, etc.)  
6. Confirm the password  
7. Select three security questions from the drop-down menus  
   h. Answer each question in the spaces provided  
   i. Answers should be unique  
   j. The same answer should not be used for multiple questions  
   k. Security answers are case sensitive and can include spaces  
8. Click Register
Adding a Google account to an existing Keystone Login account

1. Click Add my Social Account to a Keystone Account on the home page of your Keystone Login account

2. Enter the Keystone Login username and password
3. Click Log In
A message will be displayed notifying of a successful account creation.
ACCOUNT SELF-MANAGEMENT

After logging in to the Keystone Login account, the following options are available for account self-management:

Change Password

To change the password for Keystone Login:

1. Click Change Password on the home page of your Keystone Login account

2. Enter the current password
3. Enter a new password
   a. Passwords must be between 12 and 128 characters
   b. Do not include any portion of the username, first name, or last name in the password
   c. The password must include any three of the following four criteria:
      i. One uppercase letter (e.g., A, B, C, etc.)
      ii. One lowercase letter (e.g., a, b, c, etc.)
iii. One number (e.g., 1, 2, 3, etc.)
iv. One special character (e.g., /, ?, @, etc.)

4. Confirm the new password
5. Click Update

A message will be displayed notifying of a successful change to the password.
Edit Account

To change any personal information associated with the Keystone Login account:

1. Click Edit Account on the home page of your Keystone Login account

2. Answer each security question

3. Click Submit
4. Adjust the first name, last name, date of birth, if applicable
5. Adjust the email address and mobile phone number, if applicable
   a. Contact information is not required
   b. You can reset the password using a one-time passcode by providing a valid email address (see Reset password by One Time Password for instructions)
6. Adjust the security questions and answers, if applicable
   a. Answer each question in the spaces provided
   b. Answers should be unique
   c. The same answer should not be used for multiple questions
   d. Security answers are case sensitive and can include spaces
7. Click Update

A message will be displayed notifying of successful updates to the profile.
Manage Social Account

To change the Google account information:

1. Click Manage Social Logins on the home page of your Keystone Login account

2. Answer each security question
3. Click Next
4. Open a separate tab in your browser and log out of the Google account
5. Once logged out of the Google account, click Change my Google Login
   a. Enter the Google account credentials
   b. This action will prompt redirection to Keystone Login
6. Verify the email address
7. Click Register

A message will be displayed notifying of a successful update to the account.
Deleting a social account

1. Click Manage Social Logins on the home page of your Keystone Login account

2. Answer each security question
3. Click Next
4. Click Delete
Multi-Factor Authentication (MFA)

To enable multi-factor authentication for additional security:

1. Click Manage Multi-Factor Authentication on the home page of your Keystone Login account

2. Check the box next to “Enable Multi-Factor Authentication”
A message will be displayed notifying that Multi-Factor Authentication was enabled.
Verification

To verify the Keystone Login account:

1. Click Verify Account on the home page of your Keystone Login account
2. Select a verification provider from the following options: Pennsylvania Department of Transportation (Step 4) or Experian (Step 5)
3. Click Next
First name, last name, and date of birth should automatically populate
Enter Driver’s License Number
Click Validate
Experian

First name and last name should automatically populate
Enter address, city, state, and zip code
Click Next

Citizen Verification

This system performs a soft inquiry which will not impact your credit score because it is not linked to an application for credit. This above information was found at https://www.experian.com/blogs/ask-experian/what-is-a-soft-inquiry. please visit that site for more information.

Verification attempt failed. Please try again.

First Name: [Input]
Last Name: [Input]
Social Security Number: [Input]
Address Line 1: [Input]
Address Line 2: [Input]
City: [Input]
State: [Select]
Zip Code: [Input]

The likelihood of getting verified increases if you provide the social security number of the person getting verified. The Commonwealth of PA recommends providing this information if possible.

Verification with address requires that you use the residential address of the person that is verifying. Do not use a business address, P.O. Box, or other type of non-residential address.

Answer each of the verification questions
Click Validate
Verification attempt failed. Please try again.

24-hour Locked Out User

Your account has been locked for 24 hours due to exceeding the maximum number of attempts to successfully answer the Experian questions. To immediately unlock your account, please call the help desk at 877-328-0996.

Back to Home
A message will be displayed notifying of successful identity verification.

Citizen Verification

Identity verification was successful.

Back to Home
**Enhanced Security**

**Enabling Enhanced Security**

To enable Enhanced Security for a Keystone Login account:

1. Click Manage Enhanced Security on the Welcome page
2. Enter the one time passcode sent to the email address associated with the account.
3. Click Submit.

4. On the following screen, click the box labeled ‘Enhanced Security.’

5. Next, enter a new Keystone Login password
   a. Passwords must be between 12 and 128 characters
   b. Do not include any portion of the username, first name, or last name in the password
   c. Passwords must include any three of the following four criteria:
      i. One uppercase letter (e.g., A, B, C, etc.)
      ii. One lowercase letter (e.g., a, b, c, etc.)
      iii. One number (e.g., 1, 2, 3, etc.)
      iv. One special character (e.g., /, ?, @, etc.)

6. Confirm the password

7. When finished, click the Update button on the bottom of the page.
A message will appear notifying that Enhanced Security is enabled.

Please note: When Enhanced Security is enabled, the password creation criteria include two new rules:
- Passwords cannot be reused. Up to 10 previous passwords will be rejected if entered.
- Dictionary words cannot be included in the password.
Disabling Enhanced Security

To disable Enhanced Security for a Keystone Login account:

1. Click Manage Enhanced Security on the Welcome page

![Welcome page](image-url)
2. Enter the one time passcode sent to the email address associated with the account.
3. Click Submit.

4. On the following screen, click the box labeled ‘Enhanced Security.’
5. Click the blue ‘Update’ button on the bottom of the page

A message will appear notifying that Enhanced Security is disabled.
Application List

The Application List allows users to view agency applications associated with their account. To view this list,

1. Click Application List on the home page of your Keystone Login account

Welcome

Please select one of the following options:

- Register To Vote
- Change Password
- Edit Account
- Manage Social Logins
- Manage Multi-Factor Authentication
- Verify Account
- My Organization
- **Application List**
- De-migrate Keystone Login Account
- Help
- Log out
2. The Application List default setting is grouped by 'None' and applications are listed alphabetically.

<table>
<thead>
<tr>
<th>Application</th>
<th>Description</th>
<th>URL</th>
</tr>
</thead>
</table>
| Appalachian Built Count              | Application will have landowner and volunteers entering survey information for approved sites to determine 
                                         | https://pcgdata.beta.pa.gov/EmergenceSurvey |
| BREN'T                               | Integrated Business One-Stop Shop customer portal for business development and registration that supports the GO-TIME innovation initiative requirements by implementing a single sign-on login (Keystone Login) and customer account management. | https://apps.beta.dced.pa.gov              |
| Business One-Stop Shop               | Integrated Business One-Stop Shop customer portal for business development and registration that supports the GO-TIME innovation initiative requirements by implementing a single sign-on login (Keystone Login) and customer account management. | https://apps.dced.pa.gov/brent            |
| Business Partner Portal              | The Office of the Budget Business Partner Portal is an application presented by the Office of the Budget to allow Business Partners to quickly and easily find important information regarding such services as Borrower Loans reports, Vendor reports, Contract information, Customer information. Currently, only Borrower Loan report services are available. | https://www.bpp.ob.beta.pa.gov/            |
| CAPTOR                              | Correction And Parole Total Online Repository – Line of business app 1       | https://captor.cor.beta.pa.gov            |
|                                     | https://captor.cor.beta.pa.gov/parole (Parole case notes) 5                |                                          |
|                                     | https://www.ficms.beta.pa.gov/FCMISWeb/Common\w/login.aspx?ReturnIp=%2FICMIS\w%2FDefault.aspx (old Module FCMIS) 4 More under pipeline to deploy |                                          |
| Charities                           | This application will help the DOS to digitalize the paper filing of charities with option to file online. | http://qa.rf.web.beta.pa.gov/Charities/External/#!/login |
| CIPP                                 | PCCD County Intermediate Punishment Program                               | https://cipp.pccd.beta.pa.gov             |
| CIS                                  | PCCD Constables Information System                                        | https://www.pccdcs.beta.pa.gov/          |

3. To navigate the list, users may sort by Agency or Delivery Center. These options are located under the List of Applications header:
### Agency view:

<table>
<thead>
<tr>
<th>Agency / Application</th>
<th>Description</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DCNR</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>EDWIN Subscriptions</td>
<td>DCNR EDWIN Subscriptions</td>
<td><a href="http://edwin.dcnr.beta.pa.gov">http://edwin.dcnr.beta.pa.gov</a></td>
</tr>
<tr>
<td>Explore PA Trails</td>
<td>Provides a searchable database and interactive map where public users can log on to submit photos and reviews of Pennsylvania recreational trails</td>
<td><a href="https://Trails.dcnr.beta.pa.gov">https://Trails.dcnr.beta.pa.gov</a></td>
</tr>
<tr>
<td>Legal Contracts</td>
<td>Provides external authentication and e-Signature functionality to a broad range of applications for the Department of Conservation and Natural Resources</td>
<td><a href="https://apps.dcnr.pa.gov/legalcontractslist">https://apps.dcnr.pa.gov/legalcontractslist</a></td>
</tr>
<tr>
<td><strong>DEP</strong></td>
<td></td>
<td></td>
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<tr>
<td>GreenPort</td>
<td>DEP application</td>
<td><a href="https://www.dep.pa.gov/Pages/default.aspx">https://www.dep.pa.gov/Pages/default.aspx</a></td>
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<td>PA Preferred</td>
<td>PA Preferred program website</td>
<td><a href="https://uat.papreferred.com/">https://uat.papreferred.com/</a></td>
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<td><strong>Department of Banking and Securities</strong></td>
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<td>DOBS Portal Development Site</td>
<td>DOBS Portal Development Site</td>
<td><a href="https://www.portal.dev.dobs.pa.gov">https://www.portal.dev.dobs.pa.gov</a></td>
</tr>
<tr>
<td>Securities Compliance Conference Registration</td>
<td>Users will be able to log in using the Keystone ID and register for our Securities Compliance Conference in October 2019</td>
<td><a href="http://www.secure.beta.pa.gov">http://www.secure.beta.pa.gov</a></td>
</tr>
</tbody>
</table>
## Delivery Center view:

### List of Applications

<table>
<thead>
<tr>
<th>Delivery Center / Agency / Application</th>
<th>Image</th>
<th>Description</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Conservation and Environment</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DCNR</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>EDWIN Subscriptions</td>
<td></td>
<td>DCNR EDWIN Subscriptions</td>
<td><a href="http://edwin.dcnr.beta.pa.gov">http://edwin.dcnr.beta.pa.gov</a></td>
</tr>
<tr>
<td>Explore PA Trails</td>
<td></td>
<td>Provides a searchable database and interactive map where public users can log on to submit photos and reviews of Pennsylvania recreational trails</td>
<td><a href="https://trails.dcnr.beta.pa.gov">https://trails.dcnr.beta.pa.gov</a></td>
</tr>
<tr>
<td>FDC Projects Portal</td>
<td></td>
<td>DCNR External web portal to DCNR Facility Design and Construction</td>
<td><a href="https://apps.dcnr.ua1.beta.pa.gov/fdcprojects">https://apps.dcnr.ua1.beta.pa.gov/fdcprojects</a></td>
</tr>
<tr>
<td>Legal Contracts</td>
<td></td>
<td>Provides external authentication and e-Signature functionality to a broad range of applications for the Department of Conservation and Natural Resources</td>
<td><a href="https://apps.dcnr.pa.gov/legalcontracttest">https://apps.dcnr.pa.gov/legalcontracttest</a></td>
</tr>
<tr>
<td><strong>DEP</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GreenPort</td>
<td></td>
<td>DEP application</td>
<td><a href="https://www.dep.pa.gov/Pages/default.aspx">https://www.dep.pa.gov/Pages/default.aspx</a></td>
</tr>
<tr>
<td>PA Preferred</td>
<td></td>
<td>PA Preferred program website</td>
<td><a href="https://uat.papreferred.com/">https://uat.papreferred.com/</a></td>
</tr>
<tr>
<td><strong>Employment, Banking, and Revenue</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Department of Banking and Securities</td>
<td></td>
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<tr>
<td>DOBS Portal Beta site</td>
<td></td>
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<td><a href="https://www.portal.beta.dobs.pa.gov">https://www.portal.beta.dobs.pa.gov</a></td>
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</tr>
<tr>
<td><strong>Department of State</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charities</td>
<td></td>
<td>This application will help the DOS to digitize the paper filing of charities with option to file online.</td>
<td><a href="http://qa.rf.urebeta.pa.gov/Charities/ExternalLogin/page/login">http://qa.rf.urebeta.pa.gov/Charities/ExternalLogin/page/login</a></td>
</tr>
</tbody>
</table>

Showing 21 to 30 of 94 entries
De-Migrate Keystone Login Account

To separate a previously migrated PALogin account from a Keystone Login account, follow these directions:

Select the “De-migrate Keystone Login Account” option from the main menu.

Verify your identity with the One Time Passcode (OTP) and click submit (This will occur only if the Keystone Login user has an email address.)
Alternatively, if no email address is on file, verify your identity by answering security questions and click submit.
Click the “De-migrate” button.

A message will be displayed notifying of a successful de-migration. Click the link to return to the Home page.
Log out

To log out your Keystone Login account, click Log out on the home page.